

PRODUCT RECALL

LED FLEXI-STRIP KIT, RGB 30LED/M, 5M MAINS LEAD ONLY

CPC's quality monitoring systems has identified that the item listed below may have an issue with its supplied mains lead/flex. If the plug fitted to the lead is the one pictured below, we need to arrange an exchange for a different version.

Order Code	Model	Description
DP33007	FLEX01	LED FLEXI-STRIP KIT



How to Proceed

1. **Please remove the item from use** – switch the power socket to the OFF position and unplug the unit from the mains socket. Unplug the mains lead from the LED lights and contact us for the replacement lead. Should you have any questions please call our contact centre on **03447 88 00 88** and quote the reference **“Flexi-Strip Recall”** for expert technical advice on how to proceed.
2. Once removed, please do not use the mains lead again and ensure it is not left in the vicinity of any sockets to avoid someone inadvertently putting the mains lead back into a socket.
3. Please call our contact centre on **03447 88 00 88** and quote the reference **“Flexi-Strip Recall”** to arrange the exchange of the mains lead.

Full support and advice – if you have any concerns relating to this product, please call our contact centre on **03447 88 00 88** and quote the reference **“Flexi-Strip Recall”** – we are here to help.

Please accept our apologies if you have already disposed of your faulty item prior to us contacting you. We look forward to doing business with you in the near future.

Yours sincerely

Angela Payne
Customer Care Manager